

Human Services Commission Meeting

September 14, 2010 9am – 12pm

Illinois Human Services Commission

Meeting Summary

Date and Time: September 14, 2010 9am – 12pm

Location: Art Institute's Arthur Rubloff Building

Attendance

In person:

Commissioners: Joseph Antolin, Damon Arnold, Eileen Durkin, Julie Hamos, Grace Hong Duffin, Sen. Mattie Hunter, Anne Irving, Toni Irving, Shawn Jeffers, Richard L. Jones, Maggie Laslo, Ngoan Le, Valerie Lies, Erwin McEwen, Maria Pesqueira, Gregory Pierce, Nancy Ronquilo, Dee Ann Ryan, Kathy Ryg, Michelle Saddler, Nancy Shier, Laura Thrall, Maria Whelan, Diane Williams

Technical Support Team: Scott Allard, Veronica Cunningham, Deanna Durica, Bob Goerge, Gina Guillemette, Jonathan Lavin, Jim Lewis, Soo Ji Min, Cheryl Whitaker, Tony Zipple

Guests: John Allen, Shannon Christian, Theresa Del Vecchio, Matthew Josephson, Jack Kaplan, Michael Koetting, Lisa Loster, David Lowizki, Kendall Marlowe, Cheryl Ramirez, Jesse Rosas, Susan Rossi, John Schornagel, Daniel Schwick, Roopa Seshardi, Sara Sullivan, Arturo Valdez, Dana Weiner

Staff Support: Michele Carmichael, Lory Mishra, Janice Pacheco, Rob Paral, Brandon Thorne, Hannah White

Conference call:

Commissioners: Denver Bitner, Art Dykstra, Sara Feigenholtz, Gary Huelsmann, Naomi Jakobsson, Charles D. Johnson, Carole Pankau

Technical Support Team: Paula Wolff

Guests:

Staff Support: Jennifer Aring, Melissa Black, J'nell Blanco, Clayton Kenke

Video conference:

Commissioners:

Guests:

Commissioners Not In Attendance:

Byron Brazier, Mary Ellen Caron, Sen. William Delgado, Pam Heavens, Marco Jacome, George Jones, Christopher Koch, Sen. Dave Syverson, Gladys Taylor, Ray Vazquez

Ngoan Le, co-chair of the Human Services Commission (HSC) welcomed the group and began a round of introductions. She was followed by Toni Irving, co-chair of the Human Services Commission (HSC), who introduced Michelle Saddler, Governor Quinn's Chief of Staff.

1. Update on FY'11 human services funding-Michelle Sadler

Michelle Sadler expressed regret at former Chief of Staff to Governor Quinn, Jerry Stermer, resigning his post. Saddler updated the group on the budget and steps taken by Governor Quinn's office to secure further funding.

Reiterated the hope expressed by former Chief of Staff Stermer at the previous HSC meeting for the future of human services and human service providers. Governor Quinn had told her that he wants to get human service providers paid by the state and they hope to have a breakthrough by next week. Focus from Governor Quinn's office is still on the 5 pillars; jobs- Put IL to Work and bringing new corporations and new jobs to Illinois; cutting- reducing the budget, agencies' funds have been allocated and they're still short, and holding back on grants; borrowing- have borrowed \$1.3 billion in July, doing intra-fund borrowing, currently looking for \$100 million, state's cash flow is difficult, \$1.2 billion has been secured through a tobacco intra-fund; federal assistance- \$550 million in FMAP, \$450 million restored for education. The key here is revenue. The state is currently 5-6 months behind in paying providers.

Questions?

Laura Thrall-Pension reform, where does it fit in here?

MS -The recent 2 tier pension system. The 2 tier system will affect cutting.

Laura Thrall-Is this as far as the state has gotten?

MS-Yes, but this pension reform was a big deal.

Laura Thrall-Currently \$300 million cuts, any more or anticipated for after the election?

MS-We are hopeful for new revenues.

Maria Whelan-Calling attention to the letters of support that had been circulated on behalf of former Chief of Staff Jerry Stermer.

Audience-The new tobacco revenue, won't it/how will it affect existing earmarks?

MS-Unsure, but will provide an answer by the end of the meeting.

2. Planning for health care reform and the intersection between health and human services-
Director Julie Hamos

Toni Irving introduced Arthur Bishop, new acting director of the Department of Juvenile Justice and then introduced Director Julie Hamos. Director Hamos reviewed a PowerPoint presentation titled *Medicaid and Health Reform*.

Questions?

Maria Pesqueria-Some concerns over undocumented and illegal immigrants who are not eligible for services, has there been any thought given to this?

JH-This is exactly the type of input and conversation we need to have by 2014.

Nancy Ronquillo-Insurance brokers are stating that reform will result in major increases and that this will pass on to the employers.

JH-Rate increase was blamed on the reform before the reform kicked in-there's a requirement for insurance companies to spend 85% on healthcare.

Joe Antolin- Companies raising rates excessively cannot take part in the exchange.

??- This is going to come down to the state level. Needs to be a way to fast track players (decision makers) in getting info so new models can be implemented.

JH- I agree. There's a bulk of time spent doing this-trying to get mindset-as you provide social services, think health care and as you provide health care think social services.

??- Thoughts given to school based delivery models?

JH-Haven't thought about this, but we should.

Michele Carmichael-Act focuses on prevention and early treatment-how does this plan impact child and adolescent behavioral health?

JH-1, 2, and 4 (from 8 Strategies to Reform Medicaid slide from PowerPoint presentation) address this. There needs to be a holistic approach-providing care to children and their families.

Toni Irving-Integrated department work-Department of Juvenile Justice has just been helping getting youth into the Medicaid system.

JH-Medicaid claiming gets funds, but doesn't address the overall needs of the children, like follow up services.

(Stephanie Altman)-The federal law for exchange allows for “lawfully present” to take part in the exchange program.

Erwin McEwen-DCFS has been unbundling, may be a way to capture more federal dollars.

JH-New options aren’t figured out, but we will work with them on it.

Joe Antolin-How will this process enhance the ability to reach the program into minority communities?

JH-The first 4 strategies are applicable across all lines.

JA-It’s best to know where we have to do more.

Dee Ann Ryan-In going to put forth a proposal on collaborative for children care-how much thought is given to bundling and unbundling?

JH-Right

TI-It’s important to keep in mind what frameworks we’re beginning with.

3. Making changes to improve outcomes: the DCFS case study- Director Erwin McEwen

DCFS Director Erwin McEwen presented a PowerPoint presentation detailing new methodologies in service delivery being employed by DCFS.

Questions?

Joe Antolin-As expanding starts sounding like other departments’ goals-is there a merger? How do you avoid tripping over one another?

EM-We do have partnerships and they do connect

??-How are resources in communities pooled?

EM-They need to be categorized in the SPD (Statewide Provider Database). We are giving access and receiving supplier info in return.

JA-How does the SPD pick up on agencies that are funded by the federal government? Are they picked up?

EM-We list the funders, but not the amount. We didn't create other databases, but have created links to existing databases.

Dana White-We have an adjunct site that archives those other sources.

Nancy Shier-Performance based contracting is important, but we need to make sure that we don't incentivize the wrong thing. We need to make sure that the process is well thought out with hammered down details.

EM-It allows for assessment through performance goals, but transparency is needed.

Nancy Phillips-Outcomes and benchmarks are needed.

Soo Ji Min-Need a broader base to build out.

Maria Whelan-Taking from Directors Hamos and McEwen's leadership we need to look at what strategies can be implemented.

4. Study on multi-service users- Robert Goerge, Chapin Hall

Mr. Robert Goerge reported on findings from a research project titled 'Multi-System Families in Illinois'

Questions?

Maria Whelan- Do we know about employment information for the families included in the study?

RG-No, that info was not collected at the time.

Joseph Antolin-Do you know the housing situations?

RG-No, we've done some looking into this, but still have a ways to go.

5. Update on Framework project- Greg Wass and Susan Locke (absent)

Ngoan Le brought up that at the last meeting they had discussed having 3 people work on Framework project. She then recommended that those wishing to serve on the advisory committee contact Mr. Greg Wass, as participation will be voluntary. Mr. Wass then began presenting the following information:

Following up on some points from the last meeting Mr. Wass stated that:

- staffing does not decrease as a result of technology, it creates better balance and workflow for providers and consumers
- the cost for such a project is less than the current associated costs
- the project timeline will have to be re-oriented with federal healthcare reform
- the total annual cost for IT support is \$168 million for current systems used in Human Services, he is expecting lower costs with a streamlined version
- timeline for the IT is a minimum of 24 months, that's for single client id across 7 agencies and 60 programs and services
- functional layers and project clusters will look like: billing, claiming, reporting; case management; eligibility determination; intake application

Questions?

??-Any consideration given to reviewing Framework as sub-populations?

GW-great idea, but we're not there yet. Chapin's showing how sharing this kind of info can work.

6. Plan for HSC 2nd report and next meeting- Ngoan Le

Ngoan Le presented the following information:

- we want to start systematically with getting input and document the issues that have been raised by the commissioners
- surface recommendations of other commissions and select the most worthwhile of these recommendations, then generate a report based on these recommendations and put together a report by the next meeting
- date for next meeting will be changed (state legislative calendar conflict)

Kathy Ryg-Please keep us informed on who has volunteered for the advisory council

NL-We will. And we will also communicate any relevant actions.

-End-